



# DOG & CAT BOARDING CONTRACT

## BROWNGATES BOARDING KENNELS & CATTERY

Mr & Mrs Risby ~ Ashbocking Road, Swilland, Ipswich, IP6 9LJ.

Tel: 01473 785540 Email: enquiries@browngates.co.uk

Name of Owner: \_\_\_\_\_ Tel Landline: \_\_\_\_\_

Address: \_\_\_\_\_ Mobile: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ Postcode: \_\_\_\_\_

Email: \_\_\_\_\_

Pet Name(s): \_\_\_\_\_

Dog/Cat  
Male/Female  
(delete as applicable)

Dog/Cat  
Male/Female  
(delete as applicable)

Dog/Cat  
Male/Female  
(delete as applicable)

Age: \_\_\_\_\_

Breed: \_\_\_\_\_

Neutered: Yes/No Yes/No Yes/No

Microchip Number: \_\_\_\_\_

Vets Details: \_\_\_\_\_

\_\_\_\_\_

Details of any insurance policies: \_\_\_\_\_

Date of last vaccination: \_\_\_\_\_

Date of last worming: \_\_\_\_\_

Date of last flea treatment: \_\_\_\_\_



Is there any relevant history we need to know whilst your pet is boarding with us? Yes/No  
This could include continuous medication/allergies/behavioural traits/likes and dislikes

If Yes, please give details: \_\_\_\_\_  
(if you have more than one \_\_\_\_\_  
pet staying with us please \_\_\_\_\_  
state which information relates \_\_\_\_\_  
to which pet) \_\_\_\_\_

**Dietary requirements** – we provide a range of complete dried food for dogs & cats. Tinned chappie, pedigree and naturediet meat for dogs. Whiskas, Felix and pouches for cats.  
If your pet is on a special diet it is the owners responsibility to provide/label food with relevant details of quantities and timings given.

What is your pet's normal diet? \_\_\_\_\_

**Local Emergency Contact** – please provide details of someone we can contact if we are unable to contact you or the emergency contact given to us upon boarding. Please give us telephone numbers and email address of the person(s)

\_\_\_\_\_

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### CONDITIONS OF BOARDING

This form must be signed and returned prior to first boarding& annually thereafter – no pet will be accepted without this.

PETS CAN ONLY BE DROPPED OFF OR COLLECTED DURING OUR OPENING HOURS  
All year: Mon, Tue, Wed, Thur & Fri – 8.30am till 5.30pm; Sat – 9am till 3pm; Sun – Closed  
Bank Holidays: closed

Boarding fees are payable at the time animals are collected – cash or card payment only. Day of arrival and departure will be charged for.  
Christmas – A minimum charge of 5 days will apply.

All first time boarders are required to pay 20% non-refundable deposit of the entire boarding cost.

*CANCELLATIONS:* we appreciate unforeseen circumstances are sometimes unavoidable however, we do reserve the right to charge the full boarding fee if cancellations are made within two weeks of the arrival date.

Early collection: we reserve the right to charge full boarding fees for the original booking.

ONLY FULLY VACCINATED PETS WILL BE ACCEPTED  
VACCINATION CARDS OR TITRE TEST CERTIFICATE MUST BE PROVIDED EVERYTIME YOUR PET BOARDS AT BROWNGATES  
PRIMARY VACCINATIONS MUST BE ADMINISTERED 2 WEEKS PRIOR TO ARRIVAL OR BOARDING WILL BE REFUSED.  
THE KENNEL COUGH VACCINE IS OPTIONAL. IF YOUR DOG DOES HAVE THE KENNEL COUGH VACCINE IT MUST BE GIVEN A MINIMUM OF TWO  
WEEKS BEFORE COMING INTO BOARD, IF NOT BOARDING WILL BE REFUSED

Whilst every possible care and attention is given to each animal, we cannot be held responsible for loss either from illness or other cause.

For animals that are boarded together we reserve the right to separate if they appear to be unhappy or aggressive

If an animal is not collected within fourteen days of the date on which they are due to leave Browngates and no communication is received from the owner, and/or full payment up to the agreed collection date is not received, authority is given to the boarding kennel proprietor to sell or rehome the animal as they deem appropriate.

#### Day boarding conditions:

Dog or Dog(s) that are not collected by 6:30pm will be required to stay overnight. A night boarding fee will then be charged. The next day's fee can be avoided if the dog is collected between 8:30am & 9am on the following morning. If not collected then a full day's day boarding fee will apply.

I have read and agreed to the above conditions:

Signed: \_\_\_\_\_ (owner)

\_\_\_\_\_ (print name)

\_\_\_\_\_ (date)